



Alert: California Wildfires

Purpose of this communication:

Governor Brown Jr. has declared a State of Emergency in Solano, Napa, Sonoma and Yuba counties following the recent wildfires across the state and the high potential for increased wildfires to continue this year.

What do I need to know?

- CareCentrix will conduct business as usual with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.
- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.

What do I need to do?

- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.